

I don't know who has been set up with an NHSmail address within my organisation?

Please contact picare@bpc.ac.uk to ascertain who has been set up via the fast track system

I have never activated my account and do not know my password?
(please note passwords should have been sent via text to your registered mobile number)

Please contact the NHSmail help desk to request support (see next slide)

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What is the correct solution to my NHSmail issue?

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I have previously activated my NHSmail address but cannot remember my email address?

Please contact picare@bpc.ac.uk

I have previously activated my NHSmail address but cannot remember my password?

Please click on the 'forgotten password' link on the NHSmail login page